

**METALCAM**

Mission and Quality Policy

Metalcam is committed to being a benchmark in the field of production, forging, and processing of high-quality steels, offering reliable and sustainable solutions for both national and international markets.

We believe our success lies in the value of people, the transparency of our actions, and the ability to combine tradition with innovation. We operate with integrity, responsibility, and a spirit of collaboration, placing our customers, employees, partners, and the local community at the center of our actions.

We promote continuous innovation in our processes and products by investing in the development of skills and the adoption of advanced technologies to meet the challenges of a constantly evolving global market.

We are determined to blend industrial tradition with a future-oriented vision, aiming to be a solid, resilient company and a leader in the transition towards a more efficient and sustainable industry.

The General Management of Metalcam defines, supports, and promotes a **Quality Policy** based on the values of transparency, integrity, innovation, and sustainability. This policy serves as a guiding framework for all company activities and for the continuous improvement of the Quality Management System, in compliance with UNI EN ISO 9001.

Management recognizes the value of accreditation as a guarantee of technical competence and the reliability of results, and is committed to maintaining compliance with the requirements of UNI CEI EN ISO/IEC 17025 and the applicable ACCREDIA regulations, ensuring impartiality, independence, and confidentiality in the conduct of laboratory activities and guaranteeing the availability of the resources necessary to maintain accreditation.

Core Principles of the Quality Policy are:

- **Customer Focus:** Understand and anticipate customer needs by delivering products and services that comply with contractual, regulatory, and safety requirements.
- **Compliance and Transparency:** Operate with integrity, accountability, and transparency, fostering a climate of trust while complying with applicable laws, technical standards, and binding regulations at the local, national, and international levels.
- **Engagement and Competence:** Value human capital through training and development paths, actively involving all company functions in achieving quality objectives.
- **Innovation and Digitalization:** Promote the adoption of advanced technologies and integrate innovation into decision-making and operational processes, aiming for greater efficiency and competitiveness.
- **Sustainability and Social Responsibility:** contribute to sustainable development by reducing environmental impact and adopting ethical and responsible supply chain practices. Metalcam is committed to excluding the use of materials originating from conflict zones or associated with human rights violations.
- **Continuous Improvement:** set measurable and realistic objectives aligned with the corporate strategy, monitor key indicators such as non-conformities, complaints, and feedback to identify improvement areas.

Metalcam acknowledges that quality is not only a goal but a shared mindset, to be cultivated daily at every level of the organization.

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Konstantin Zaleski
Chief Executive Officer

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